

Document Hierarchy of Information Security

General commitment to Information Security
Installation of CorpSec
Enabling CSO
Installing Information Security Standard

Corporate Security Policy

Defining Assets, Objectives & Controls
For Information Security

Information Security Standard

General Directive(s)

Detailed Implementation
Technique, Processes,
Procedures, etc

Specific Directive(s)

ISMS Structure Overview

- ISMS = Information Security Management System.
- It consists of 3 types of documents, structured in 3 tiers.
- Tier 1: Information Security Policy, general statement about information security, enabling security organisation, requires information security standard.
- Tier 2: Information Security Standard, defining objectives and controls for information security, giving guidance for implementation. Consists of 15 chapters, one for each main realm of information security.
- Tier 3: Information Security Directives, giving more detailed implementation guidance for certain areas.

Information Security Policy

- High level document
- Only abstract goals for information security
- Defines security organisation and it's duties
- Defines the "corner pillars"
- "Orders" a security standard document based on ISO 27002
- Defines security as a innate part of bwin's business

Information Security Standard

- Based on ISO 27002
- Adapted to the special needs of bwin
- 15 chapters
 - Introduction
 - Scope
 - Terms and definitions
 - Structure of this standard
 - Risk assessment and treatment
 - Security policy
 - Organisation of information security
 - Asset management
 - Human resources security
 - Physical and environmental security
 - Communications and operations management
 - Access control
 - Information systems acquisition, development and maintenance
 - Information security incident management
 - Business continuity management
 - Compliance
- Defining objectives and controls for information security based on international regulations and best practices
- Leaving the decision to management not to implement and take the risk

Security Directives

- **Information Classification & Handling**
Defines templates and procedures for classification of information in the 3 dimensions, confidentiality, integrity and availability
- **Risk Management**
Defines how Risk management has to be done at bwin
- **Directive on Worldwide Security Organization**
Internal organisation of CorpSec
- **Asset Management**
Defining assets, responsibility for assets, documentation, ...
- **HR Directive**
Describing what HR has to consider when hiring personal and external resources
- **Physical & Environmental Directive**
Directive to handle premises of bwin, physical security, entry control, doors, windows, ...
- **Access Control Directive**
Security directive for IT operations, defining operations management, logging, administration rules, ...
- **System Acquisition / Development & Maintenance Directive**
Security rules for architecture, software development and procurement of systems and software
- **Security Incident Management Directive**
How to log and report security events
- **Business Continuity Directive**
Rules to define and run required availability in IT and to handle critical services on failure
- **Audit Directive**
How to deal with internal and external auditors, provide correct data and evidence
- **Users Directive to Information Security**
Rules for the users of bwin's IT infrastructure
- **Privacy Protection Directive**

Principles for Security Directives

- Derived from Information Security Standard or a more abstract Directive
- Dedicated to a special task, region or audience
- Only needed if Standard is not adequate or specific enough
- Examples:
 - General HR Security Directive
 - HR Security Directive for Austria/Sveden/...
 - General Security Directive for Data Centres
 - Security Directive for Data Centre A
 - Security Directive for Data Centres in USA
 - Security Directive for Webserver
 - Security Directive for IIS/Apache/...

ToDoS

1. CEOs sign and publish Corporate Security Policy
2. Workshops with Business Responsibles about their chapters (C-lvl, Head-Ofs) (Oliver Eckel)
3. Release of accorded Information Security Standard by CSO
4. Workshop with Business Experts about detailed Directives (MK+CG)
5. Gap Analysis
6. Budget and time estimation
7. Implementation considering priority

bwin