

Insecurity? It's just a matter of Tim

Alexey Kachalin (Advanced Monitoring)



Me.About

- Computer science & math education, network/analysis (av/ids) software design
- Head of security research company
 - Taking care of customers
 - Set goals/dig into problems with the team
- Found myself being "interpreter" from geek to human (business) and back
- Seeking for efficient ways to prove value of security to stakeholders

Thanks to my team and all who helped with reallife stories!



Meeting Minutes



- Introducing our services, or
- Presenting report
 - We saw our DB could be leaked but that is not damaging business, right?



All the way IT/CSO solving problems with purchase of Security System

MIND THE GAP

- Let's talk
 - Numbers
 - o Time
 - Controls and business processes





Symant

Oracle

ec

	vality adays				
Vendor	Vulns in 7 months 2012 jan-jul	Days to fix			
Apple	17	190			
IBM	12	185	Da		
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172

90

Total: **128**Days: **177**

ays to fix: **158**

* Patch lag is not included

**0-day time is not included

- First meeting on Project
 - IT security goals
 - IT security rough reality
 - Security Baseline, goals
 - Documented IT system state
 - Known state interviews
 - o Real ptest etc.
- Second meeting few months later
 - Goals got bigger
 - We want stuff we wanted
 - o ... and we want more ...
 - IT security got worse



e.g. Documents are not really up to date

- Got progress
 - 2011 Federal Law on Personal Data Processing #153wes is changed
 - 2012 more changes of #152 penalties for violators
- SomeOrganization.ru got worried
 - 10 offices in the city, over 1000 PCs, own servers
 - Pretty large stack of technology: DBs, VoIP, Custom SW
 for processing

Last consistent documentation on IT - 1987



Externally

- New threats i.e. phishing schemes
- New vulnerabilities component properties change without any action or observable effect

Internally

- System growth
- Business requirements drive the change
- ... with sudden changes in changes
- Staff changes fired/hired/assigned/reassigned/moved
- ... and doing some work
- ... and not only work unwanted HW/SW, browsing
- Components broke, upgraded/updated, removed





Problem

- Subject: complex system security
- If everybody doing everything right why security issues occure
 - How and when security issues and causes for them occurs

Why security of IT system getting worse with time and to what

extent

Approach

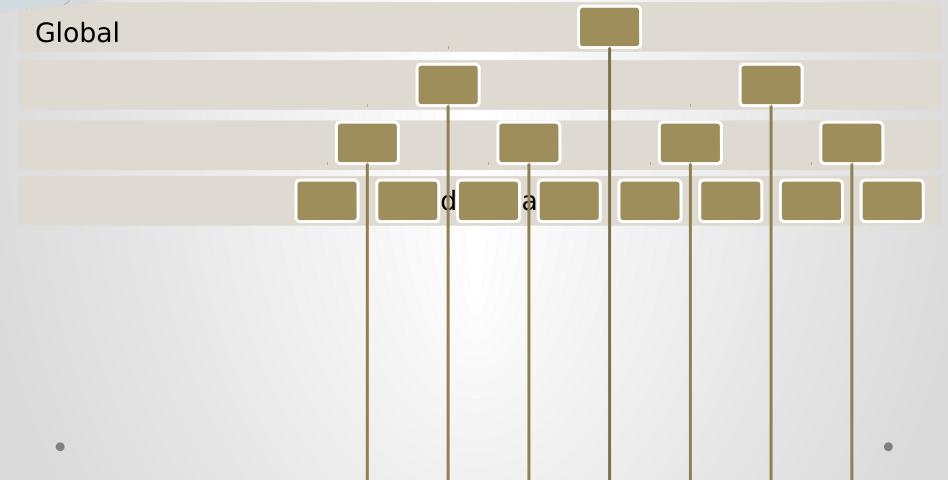
- Examples to extend and prove model
- Thinking model to avoid chaos



Problem description – assumptions and limitations

- Some entirely wrong situations proved to exist by practice due to:
 - Physical laws, government regulation
 - Business environment fast changes, fast forward to goal skipping required steps, time to market race, growth and reorganization etc.
 - Human nature
- Those are hardly changeable, but could be analyzed to figure what causes them





Comfort Time frames hypothesis



	Years	Months	Days	Minutes
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Countries *alogrithm*

Companies architecture

Departments prouct

Groups release version

Individuals installed copy



Extremum cases

- Timing attacks cryptography, blidnd SQLi
- Event frequency not enough randmoness in clouds
 - Time as a source of randomization fails
 - Predictible user behavior
- Microsoft certificates
 - Valid for 10 years
 - Enough time to build CA infrastructure depended on certificates
 - Enough time to write and publish a paper and POC/Virus developed compromising certificates

Forgotten actions

- OnNew
 - Check existing
- OnDispose
- OnTime
 - E-mail binded to web-service registration got deleted due to inactivity
- Lost "Temporary" in "Temporary Solution"
 - Temporary Internet access (3g-modems + ext IP) temporary whitelisted on Big Corporate Firewall, temporary given to ... save somebody's life probably
 - Found during external scan In other company nearby
- Rare activities vs Frequent activities
 - Automation should have limited use
- Action integrity
 - o AD-User deleted, "Contact" not





Abandoned stuff

- Physically lost vs. Lost&Updated
 - Spreadsheet@Internet website updated by some temporary script with passwords

Data

- o Backups
- Admin scripts with passwords hardcoded

Accounts

- Read corporate mail 2 years after quitting company
- Clouds: now you can just lose IT. All of IT

Services

- o Abandoned Site
- o Abandoned Site CMS Installation Process. With DB creds
- Abandoned company CRM. But readonly. But from Internets
- o Alternate AD
- Abandoned Server last updated 2005, walled-in old server room

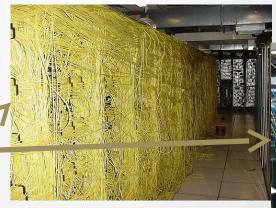
Corporate File Dump



Changes?

- Incremental system change
 - Scalability has its limits
 - Exceeding limits causes trouble
- Are changes tracked?
 - o Offline actions as well?
- Any plan on rolling back changes?
- Definition of Done?









. Proxy Mi-mi-migration

- New shiny Proxy planned to be put into system next month
- Maintanence of old proxy ceases few months before it's going to be switched off anyway so who cares
- Discovered while swithing: not ready to get rid of Old Proxy ... yet
 - o "some critical service" could become unavailable
 - Both proxies are operating
- Internet content policies were enforced on New Proxy
 - But if You really need something forbidden could voluntarily use old Proxy
- Situation left this way for a year
 - Get new proxy running and enforce policy DONE



Time for Human vulnerability



- Stupidity situation doesn't improve over time
- Laziness => Delays => Never happends
 - "Will do for system X next time when I fix Y"
 - Who needs this checklists, documentation, etc. anyway?

Impatience

- Captcha is annoying => Browser bar that removes captcha
- Time for security operation optimizations

Chaotic actions

- Mixing private (own) and job activities=> Social Engineer's heaven
- Hiring from social network accounts with employer e-mail
- Mentioning this e-mail in services with dates and details
- Mentioning private cell #

e.g. it get's boring

- instantly
- Telephony>AutoPay>E-mail notification
- Admin got bored with "You have put \$ on Your Phone Account via AutoPay"
- Automation!
- E-mail notifications are moved from Inbox to Inbox/IT/Services/ForAccountants/PaymentsForTel ephony
- Friday night bad things started (admin observerd) Inbox on weekend)
- Discovered next week





Staff dynamics over time

Accounting issues

- Details in proceduers are important
- OnHire = OnSwitch position?
- o OnLeave = OnFire?
- OnSwitchPosition = ?
- o Roles
- Who's doing X OnAbsence of responsible?
- o ... and how responsible person will know later the status?

Pissed off staff

- Fired Admin: tear off all the tags from patches/ports servers etc.
- Programmer adds time/logic bombs
- DTMF parsing as stored procedure in CCM DB
- ... removes infrequent used fuzzy-logic script/hack
- Printer encoding twick checking OS type and version



Exceptions better be exceptionally traced

- VIP got special set of rules in Firewall (allow*)
 - Over time got more devices, exception for them
 - VIP moves away some rules got revoked, some not
 - Person and devices leave, configs don't
 - ... comments "WTF is this rule for?" in ACL

Few months later company get public wifi hotspots only rule #34
Has No exceptions welcome: public WiFi router with allow*

Backups – go back in time!

- · Essential security mechanism. Many ways to do it wrong!
- Backup security
 - o on USB Harddrive
 - With network sharing on
 - Harddrive contained previous backups
- Backup frequency
 - Automated backups ok, checked consistency and backup cleaning is made
 - Regular made by hand lags, errors
 - Rare backups
- Backup corrupted at unknown point
- Backup stolen
 - o Thieves Steal Backup Tapes with Billing Records of 2.2 Million Patients



bring some time issues. For sure!

Company.ru

Vladivostok GMT+10 Krasnoyarsk GMT+7 Moscow GMT+3

Finance day closing operations

- Moscow and other regions. Is made with no users logged in
- Started closing DB in Moscow at 22-00 Msk
- Got some problems, took longer then ussialy
- Then Krasnoyarsk
- At 4-00 Msk started processing of Vladivostok
- Kick hung users, started scripts
- ...but they were not that hung (11-00 Vlad. Time)



+8

Vladivostok

Yakutsk¹

+6

Krasnoyarsk +5

Firkutsk.

Yekaterinburg

Novosibirsk

Uncontrolled afterlife

- After being used hardware is disposed sold or thrown away
- Laptops
 - Afghanistan military secrets sold for £18.87
 on eBay after army officer dumped laptop in a skip
- ATMs
 - Used ATMs with CC logs
 - o ATM-hardware for rent?



АРЕНДА БАНКОМАТА

Компания предлагает в аренду: Банкоматы

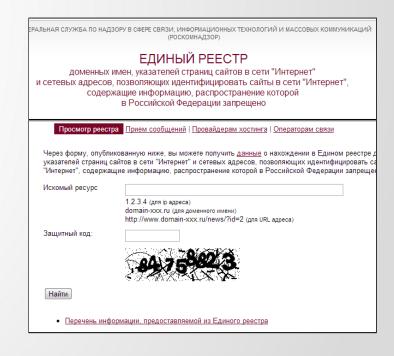


Micromanagement from macrolevel



Good cause - Zapret-info.gov.ru - report sites for CP, drugs, suicide provoking content. Active since 2012-11-01 by federal law

- 3 governmental institution would make a decision on submittion to ban a site
 - o appeal could be made in court
- First day
 - Over 3000 subminitous
 - Over 1100 need to be analysed
 - o Decision on 6 sites
- First month
 - Microsoft MSDN temporary unavailabe
 - Banned YouTube (mistake)
 - Captcha cracked



Software Development

- Industry-grade process?
 - What's methodology of development of every GPL library your product depend on

Lifecycle

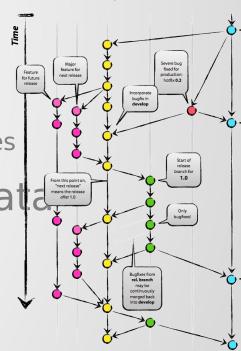
- o Design
- Implementation
- Testing
- o Release
- Support
- End of life





e.g. parallel dev

- 3 teams are working in brunches of version control system
- Team1: added functionality module
 - Envolved addresses/logins/passwords
- Team2: refactored logging
 - Convinient logging for all intro-module exchanges
- Team3: worked on networking dat exchange
 - Security enchancement network logging!



e.g. dev us more CYBER sec!

- Network device firmware password auth -ok!
- Firmware is running on *nix, ssh access – secure!
- Password from firmware on setup is put to passwd – sweet, no defaultpass backdoor!
- In next release: Token auth for firmware
- Most secure token only vulnerable to default password





Security Solutions

Scanners

Infinite time to complete scan (system changes too fast)

Monitors

- Inbound buffer issues
- Limited time-frame of observation

Both

- Avoid being analyzed with given time/resources limitations
- o Detect/avoid race
- Knowledge base outdate/being cut to optimise performance



Outro: Security&Time

- Events got duration
 - Expect something going on behind your back
- All events which make impact could not be observed
 - And never will be with event correlation engine of any complexity
- Besides event itself consider frequency of events
 - Rare events, regular, frequent should be dealt in different way

Comfort Time frames hypothesis



Years Months Days Minutes

Countries *alogrithm*

Companies architecture

Departments prouct

Groups release version

Individuals installed copy

Bonus track: meeting cheatsheet

- Is there a link of controls from highest to lowest level?
 - Policy =>Requirments=>Instructions=>Automation means
- Are this controls apropriate to time
 - Rare events governed
 - Frequent events handling automated
 - Extreme cases overthought
 - Events/actions with significant duration got interruptions handled
 - Periodical checks. System Consistency?!
- Are there controls over controls?
 - Controls sanity check
 - Changes of controls
- Tracking of changes and clear definition of done

Thanks for Your time!

Few minutes for questions



@kchln
Advanced Monitoring



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Back story of this talk: Vuln/days

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Oracle	12	90	

Back story of this talk 2 Meeting notes

- · First meeting on Project
 - o IT security goals
 - o IT security rough reality
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 - o Real ptest etc.
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e.g. Documents are not really up to date

- Got progress
 - o 2011 Federal Law on Personal Data Processing #153 wes is changed
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What's happening over time with security of IT System?

Externally

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- New vulnerabilities component properties change without any action or observable effect

Internally

- o System growth
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- Staff changes fired/hired/assigned/reassigned/moved
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WHatever.

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Problem

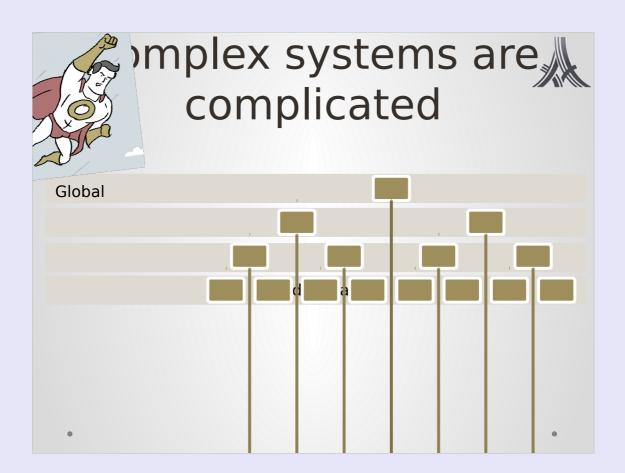
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 - How and when security issues and causes for them occurs
 - Why security of IT system getting worse with time and to what extent
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 - Examples to extend and prove model
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11, 600110010				
	Years	Months	Days	Minutes
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- Data
 - o Backups
 - o Admin scripts with passwords hardcoded
- Accounts
 - Read corporate mail 2 years after quitting company
 - O Clouds: now you can just lose IT. All of IT
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 - o Abandoned Site
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Proxy Mi-mi-migration



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 - Mixing private (own) and job activities=> Social Engineer's heaven
 - o Hiring from social network accounts with employer e-mail
 - o Mentioning this e-mail in services with dates and details
 - Mentioning private cell #

e.g. it get's boring instantly



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- Admin got bored with "You have put \$ on Your Phone Account via AutoPay"
- · Automation!
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Few months later company get public wifi hotspots

Only rule #34 welcome: public WiFi router with allow* Has No exceptions

Backups – go back in time!

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 - o on USB Harddrive
 - With network sharing on
 - · Harddrive contained previous backups
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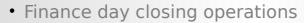
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+8

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· Company.ru

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macrolevel



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| Веремент | Перемент | Перемен

Software Development

- Industry-grade process?
 - What's methodology of development of every GPL library your product depend on
- Lifecycle
 - o Design
 - Implementation
 - o Testing
 - o Release
 - Support
 - o End of life





e.g. parallel dev

 3 teams are working in brunches of version control system

Team1: added functionality module___

Envolved addresses/logins/passwords

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