

# Why IT Security is fucked up ...

## ... and what we can do about it

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# ToC

- 1 Intro
- 2 Social Science
- 3 Psychology
- 4 What to do?



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# About me

- Head of the Magdeburg Institute for Security Research
- Editor of the Magdeburg Journal of Security Research
- Freelance Security Consultant
- Hacker for 20 years, ex-NetBSD developer
- Educational Science and Psychology
- Research on Social Engineering, Security Awareness, Organizational Security
- psychological profiling for social engineering
- my PoV is more a psychological PoV



# Psychology of Security

- Fundamental Research about the Perception of Security
- Fundamental Research about Personality/Attitudes and Security
- Organizational Development and Security
- Cultural Differences
- Didactics (Teaching Methodology) of Security
- What to teach?



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# Security in a Post NSA age?

- Talk at AusCERT (Australia) 2014
- Can there be »security« in a Post NSA age?
- Are the 5 eyes an almighty adversary?
- Panopticon  $\rightsquigarrow$  Panspectron
- If so, why and how?
- If not, shouldn't we just surrender?





# Security in a Post NSA age?

- Of course there can and will be security post NSA.
- Let's discuss some problems and ideas.
- And have a holistic view (read: not just technical)
- use sociological system theory and 2nd order cybernetics
- use psychology to discuss human behaviour and experience
- reflect on the foundation of science
- and how useful are the methods we use?



## Definition (Outrage as a Svc @OaaSvc)

Science is awesome. You aren't doing science in infosec. Why not?  
Seems to be the overriding message of @0xKaishakunin  
#AusCERT2014



# Stand Back!



# Consequences for us?

- What do the Snowden Leaks mean for us as security researchers?
- Let's assume there is an adversary with almost unlimited resources.
- How do we have to change how security works?
- What research has to be done?



# 2nd Order Cybernetics

break the circlejerk

- Cybernetics: transdisciplinary approach for exploring regulatory systems, their structures, constraints, and possibilities.
- Anything said, is said by an observer (Maturana/Varela)
- add the observer to the regulatory system: 2nd order cybernetics
- An observer acting in his field: 1st order cybernetics
- An observer discussing how he constructs his perception of the field he works in: 2nd order cybernetics (What the hell are we doing here?)



# Trust

- Trust is one of the buzzwords here
- needs to be defined or explicated
- and operationalized (make it measurable)
- Niklas Luhmann explicated Trust in his 1968 Book *Vertrauen*
- as a »mechanism to reduce social complexity«
- social complexity is reduced with functional specialised subsystems
- Lawyers a experts for Laws, Hackers for IT-Sec, Physicians for Medicine etc. pp.



# Consequences

- IT Security needs to professionalize beyond technical problems
- discussing the 31337th Buffer Overflow of the week won't fix fundamental problems
- human factors have to be analysed
- extend IT Security to Information Security
- create a new scientific field of Information Security
- include Psychology, Sociology, Educational Science, Didactics and others
- operationalize Information Security to make it measurable
- create a new vocational field of Information Security
- backed by science



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# Why Psychology?

- empirical and theoretical science
- describes, explains and predicts human behaviour and experiences
- human development and the internal and external causes and conditions
- Differential and Personality P., Social P., Industrial P., Organisational P., Pedagogical P.



# What is security?

Germany, Informatics

- *VIVA-Kriterien*
- confidentiality
- integrity
- availability
- authenticity



# Paradigm Shift

- see Thomas S. Kuhn *The Structure of Scientific Revolution*
- Paradigm: a distinct concept or thought patterns and basic assumptions
- Paradigm Shift: change of these assumption
- let's change it



# Psychology and IT-Security?

My Operationalisation of InfoSec

*Security is a latent social construct.*



# Security and Psychology

- Security is concluded by making Decisions
- Individuals make decisions based on their Biography, the Situation and how they perceive their Environment  
see: von Foerster, Luhmann, Spencer Brown, Baecker et.al.
- Psychology is the Science which researches these Topics.
- Therefore, Psychology is *required* to research Security.
- Psychology is the only Science able to research the basic fundamentals of Security.



# Washing your Hands

- two maternity clinics in Vienna, the 1st with MDs the second with midwives only
- more pregnant Women died in the 1st one
- pregnant women would rather give birth in the streets than be sent to the 1st clinic
- Ignaz Semmelweis discovered that Physicians transmit pathogenic agents (cadaverous poisoning)
- He proposed that Physicians should wash their Hands
- the death rate dropped 90%
- His Idea was rejected and he was considered to be crazy
- psychiatrised by force in Vienna



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# 1996: Ariane 5 Flight 501



320 000 000 Euro



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# Societal Problems

- digital divide
- economy and IT
- checks and balances?
- How do politicians decide about things they don't understand?  
(Max Weber again ...)
- and scientists?
- Why and How did Rijndael become AES? NSA? NIST? Illuminati?



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# Political Problems

- Cyber-War? Cyber-Terror?
- discussed by political scientists – who often don't understand technology
- discussed by IT sec – who often don't understand social implications
- discussed by the military – who often don't understand anything
- discussed by legal experts – who often don't understand technology and social implications
- How to discuss Anonymous? Hacktivism? Neutral?



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# Reflection

- The information technology of society?
- The hackers of society?
- The intelligence services of society?

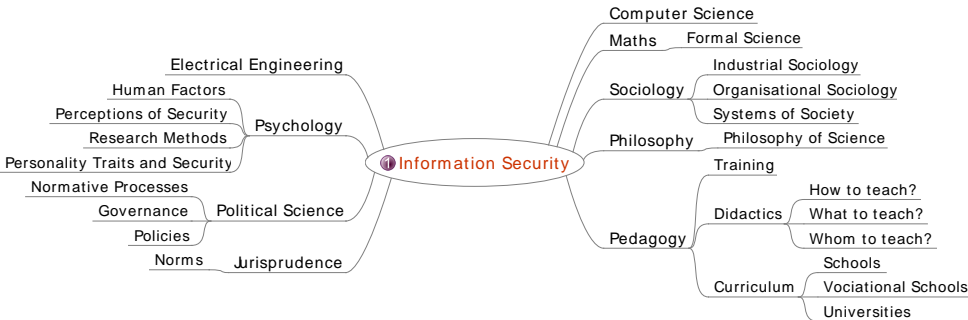


# Conclusion

- IT-Security needs it's own research field: security research
- with it's own foundation, methods and tools
- rooted in:
  - ▶ Maths as formal science
  - ▶ CS/EE as engineering science
  - ▶ Sociology, Political Science as social science
  - ▶ Jurisprudence as normative science
  - ▶ Philosophy as mother of all sciences
  - ▶ Psychology as **hub science**







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