An Overview of Cybercrime





Agenda

- Adversaries in Cyberspace
- Cybercrime
- Trends
- About DeepSec IDSC

Adversaries

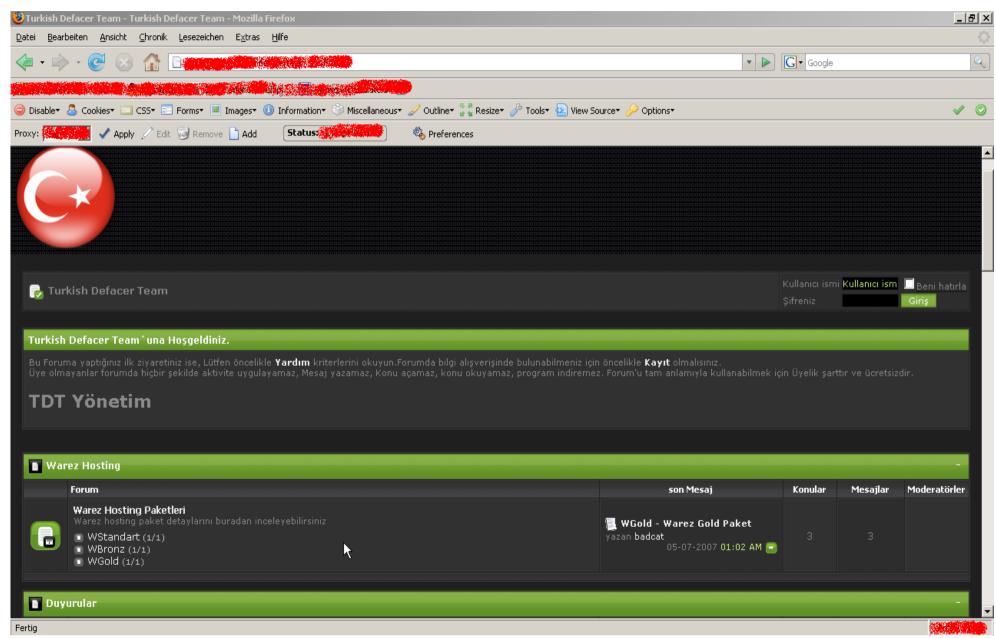
Hackers

- Origins in 1970s
- Driven by curiousity & creativity
- Spreading after 2000
 - Social Hacking
 - Urban Hacking
 - Food Hacking
 - ...
- Mostly harmless

H4x0rS

- "Script Kiddies" Internet as playground
- Fertile ground
 - Cheap hardware, easy access to software
 - Simple & "anonymous" communication
 - No ethics, little skills
- Higher risk, smaller impact
- Watch out for vacation periods!

- Here we come with zeal!
- Motivation political or religious
- Ethics driven by urge to create awareness
- High risk potential





DeepSec IDSC

Ethical Hacking

- "White Hats"
- Professional hacking
 - Penetration tests
 - Verification of integrity and defences
 - Responsible reporting
- Effort to improve public opinion of hacking
- No risks, no impact

Cybercrime

Cybercrime?

Computer crime can broadly be defined as criminal activity involving an information technology infrastructure, including <u>illegal access</u> (unauthorized access), <u>illegal interception</u> (by technical means of non-public transmissions of computer data to, from or within a computer system), <u>data interference</u> (unauthorized damaging, deletion, deterioration, alteration or suppression of computer data), systems interference (interfering with the functioning of a computer system by inputting, transmitting, damaging, deleting, deteriorating, altering or suppressing computer data), misuse of devices, forgery (ID theft), and electronic fraud.

-- Wikipedia: Computer Crime

Phishing & Scams

- Exploit messaging channels
- Mimicking of original web sites
- Scams
 - Charity, bomb threat, lottery, fake offers, ...
- Trick victims into
 - leaking information
 - signing contracts (buying things)
 - act as a messenger

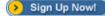
Phishing Sample



Sign Up | Log In | Help | Security Center

Welcome Send Money Request Money Merchant Tools Auction Tools

Join PayPal Today Now Over 100 million accounts







Buyers

Send money with an email address in 103 countries and regions.

PayPal is <u>free for</u> buyers.

Shop without sharing financial information.

100% protection against unauthorized payments sent from your account.

eBay Sellers

Free eBay tools make selling easier.

PayPal works hard to help protect sellers.

PayPal simplifies shipping and tracking.

Earn cash back with PayPal Preferred Rewards.

Merchants

Accept credit cards online with PayPal.

Get paid by phone, fax, and mail with Virtual Terminal.

See how PayPal can increase your sales.

Learn more about our secure <u>Merchant</u> <u>Services</u>.

Compare our solutions side by side.

Send money NOT your financial info Watch how PayPal works



What's New

Visit the Online Merchant Network

Big Brands Accepting Pay Pal

Special Offers

16 Ways to Grow Your E-Bussiness

Free Alerts to Help Protect You From ID Theft

•

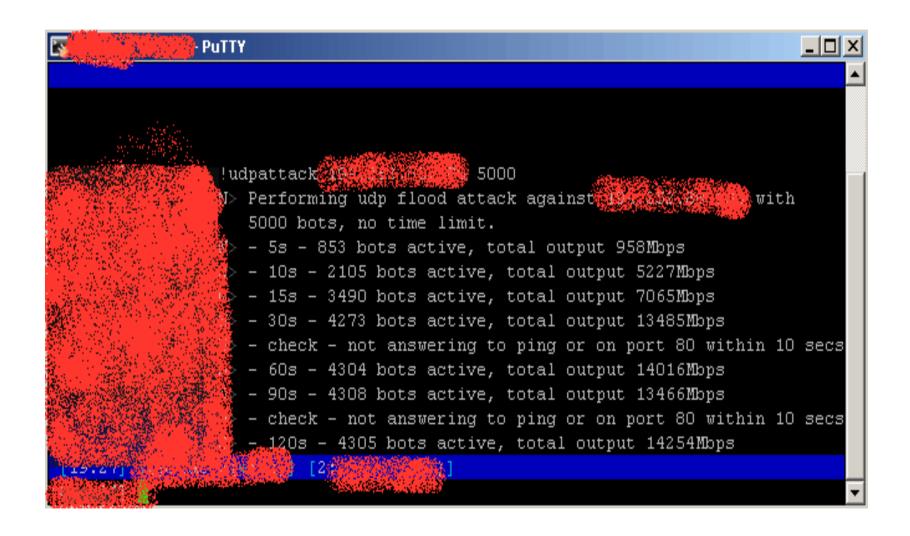
Social Engineering

- Exploits cognitive bias
- Pretexting, baiting, (phone) phishing, ...
- Can be done by any network or by proxy
- Can circumvent any technology
- Low-tech attack, high impact

Bot Herding

- Modern cowboys herd robots
 - Bots live on infected machines (zombies)
 - Bots connect by Command & Control (C&C) network
- Rent network and computing power for
 - Sending spams
 - Brute-forcing / flooding services
 - Proxying attacks
 - Logging keystrokes
- Cost per PC \cong \$1 or less
- Cloud Computing for criminals

DDoS Bot Attack



Botnet C&C

```
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            №[356983][+CmMnstu
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File View Favorites Tools Commands Window Help
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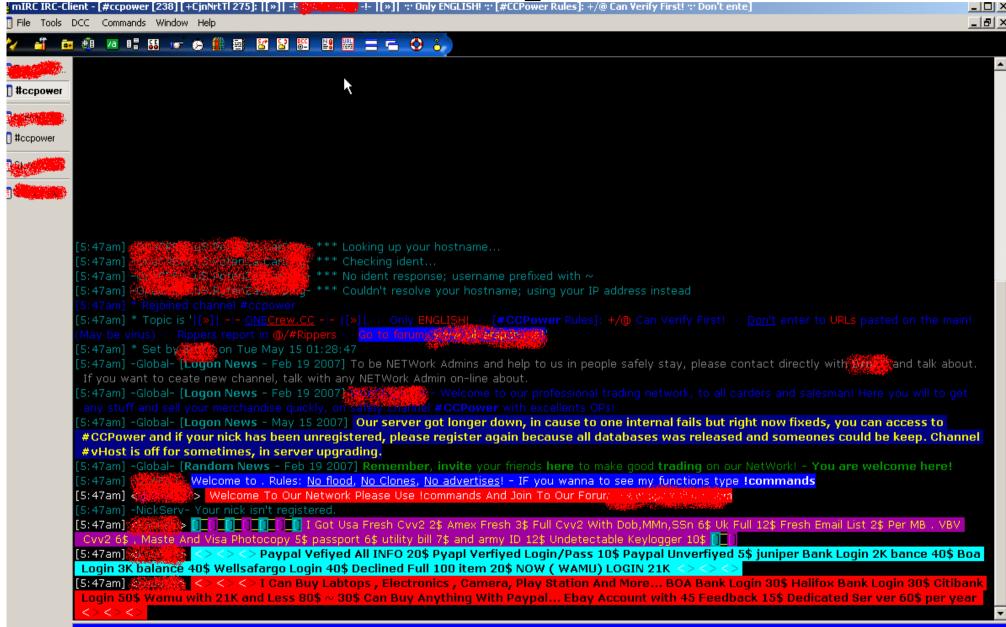
Sophisticated Botnets

- Modern Botnets
 - use encrypted channels for C&C
 - can be upgraded with payloads
 - automatically collect logins, passwords, ...
 - use hard-to-detect software agents
- Tool of Cyber Warfare and Organised Crime

Online Markets

- Stolen goods / services are traded on markets
 - Credit cards, logins for bank accounts
 - Identities, digital copies of passports
 - Access to Botnets
 - Virtual currencies (World of Warcraft gold, ...)
- Anonymity <u>not</u> desirable think reputation
- Trade is done by escrow
 - Trusted third party used for deal
 - Escrow may inspect payment / goods

Marketplace



Pricing - Examples

- UK bank account details £5
- 50 credit card numbers £20
- 1.000 infected PCs
 - Australian PCs \$100
 - PCs in the Far East/other countries \$5
- Identity sets \$2 each (\$30 per EU identity)
 - Social security number, name, address, date of birth

Industrial Espionage

- Information determines the future of your company
- Highly specialised attacks
- Well funded
 - backed by governments
 - backed by large corporations
- Not very common, high risk, high impact

Industrial-Espionage.cn

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"...The attackers used at least eight US-based computers, some at universities, as drop boxes before sending it overseas. The company's security team managed to detect the theft while it was in progress, but not before significant amounts of data left the company network…."

-- China fingered in cyberattack on mystery high tech co., The Register®

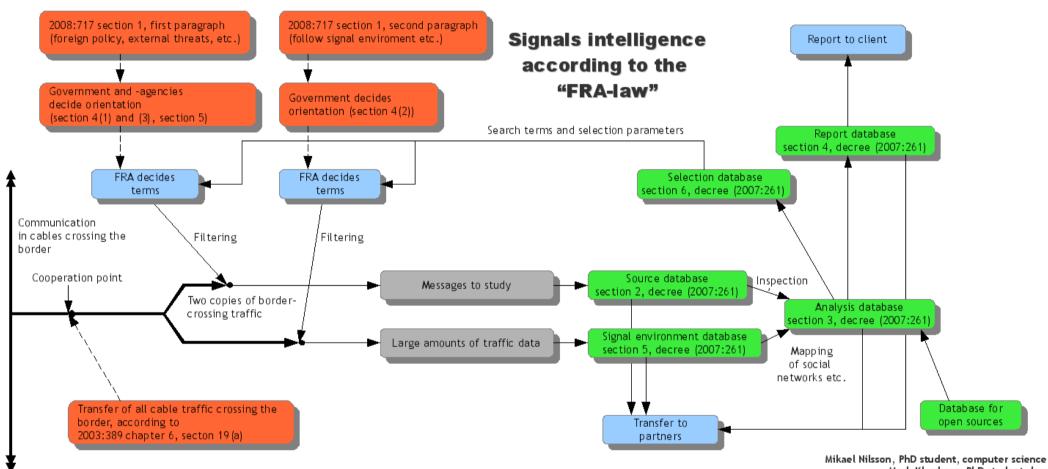
Industrial-Espionage.gov

Why, then, have we spied on you? The answer is quite apparent from the Campbell report – in the discussion of the only two cases in which European companies have allegedly been targets of American secret intelligence collection. Of Thomson-CSF, the report says: "The company was alleged to have bribed members of the Brazilian government selection panel." Of Airbus, it says that we found that "Airbus agents were offering bribes to a Saudi official." These facts are inevitably left out of European press reports.

That's right, my continental friends, we have spied on you because you bribe. Your companies' products are often more costly, less technically advanced or both, than your American competitors'. As a result you bribe a lot. So complicit are your governments that in several European countries bribes still are tax-deductible.

-- R. James Woolsey, a Washington lawyer and a former Director of Central Intelligence., The Wall Street Journal, March 17, 2000.

Industrial-Espionage.se



ikael Nilsson, PhD student, computer science Mark Klamberg, PhD student, law Anna Petersson, PhD student, mathematics

> http://stoppaFRAlagen.nu http://klamberg.blogspot.com

Trends

- Botnets, Zombies and Trojan Horses
- Social Engineering
- Mobile devices / computing
- Shadow economy keeps booming

Questions?



DeepSec IDSC

The DeepSec IDSC is an annual European two-day in-depth conference on computer, network, and application security. The mission statement is to bring together the world's most renowned security professionals from academics, government, industry, and the underground hacking community. DeepSec aims to be a strictly neutral platform and a meeting point for everyone involved in security.

Contact: Michael Kafka & René Pfeiffer, deepsec@deepsec.net

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An Overview of Cybercrime





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This presentation tries to inform about "cybercriminal" activities throughout the Internet and related communication channels. Examples are given, albeit the talk can only be a broad overview. Studies in greater details are scarce, only security companies and some law enforcement agencies have published papers.

The cover page shows a graffiti found on a wall in Vienna, Austria.

Agenda

- Adversaries in Cyberspace
- Cybercrime
- Trends
- About DeepSec IDSC

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It's always good to know who the opponents are and what they motivation is.

Hackers

- Origins in 1970s
- Driven by curiousity & creativity
- Spreading after 2000
 - Social Hacking
 - Urban Hacking
 - Food Hacking
 - ...
- Mostly harmless

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John T. Draper, also known as *Captain Crunch, Crunch* or *Crunchman*, is an example of early hacking. Phreaking was the first playground of hackers. It involves the exploitation of in-band signaling used in telephone lines. By injecting a 2600 Hz tone the phone system one could gain operator status and use the network to reroute or place calls. Today's hackers have a similar approach to technology. The term hacking generally refers to discovering how a device, software, hardware or protocol works and to use this knowledge in order to create modifications. Hacking can be done with hardware, software, legal codes, musical instruments (preferably electronic ones), electronic devices and more. One's own creativity is the limit.

H4x0rS

- "Script Kiddies" Internet as playground
- · Fertile ground
 - Cheap hardware, easy access to software
 - Simple & "anonymous" communication
 - No ethics, little skills
- · Higher risk, smaller impact
- Watch out for vacation periods!

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The terms *script kiddie*, or *skiddie*, occasionally *script bunny*, *skid*, *script kitty*, *script-running juvenile* (SRJ), or similar, are used for juveniles who lack the ability to create sophisticated code (or even any code) on their own. Instead they rely on tools they find and use them to impress their friends or peers. The tools they used often include password stealers, mass emailers, denial-of-service software, automatic scanners/crackers, and the like.

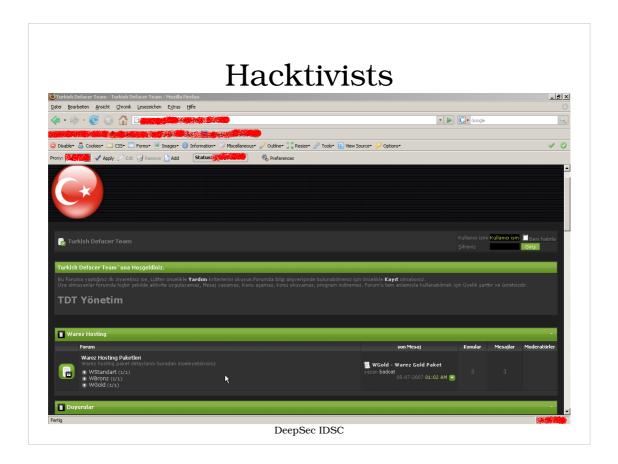
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- · Motivation political or religious
- Ethics driven by urge to create awareness
- High risk potential

6

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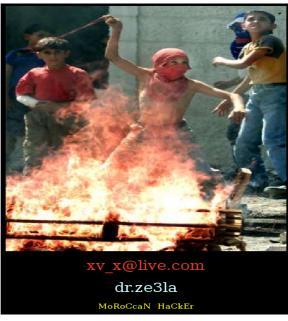
Hacktivists have a cause. The term is derived from *hack* and *activist*. Their cause is mostly of political or religious flavour. Their actions range from peaceful protests to malicious cyber-attacks, depending on personal ethics. They can be a risk for network infrastructure, and their actions may be exploited by others for their own purposes (for example criminals might exploit attacks by hacktivists for their own goals). Most attacks are targeted at public web sites (i.e. by defacements) or the reputation of their opponents.

Incidents are often coupled to events, so some security administrators also screen news channels and press releases in order to gauge and predict incoming attacks.



The screen shot shows a typical web site defacement. In this case it was done by a group of Turkish hacktivists.

Hacktivists



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The screen shot shows a relatively new defacement performed by a Moroccan hacktivist. In this case the attack was carried out by automated tools, leading to a mass defacement of hundreds of web sites. The impact was low since the tools only replace the index page of the web space.

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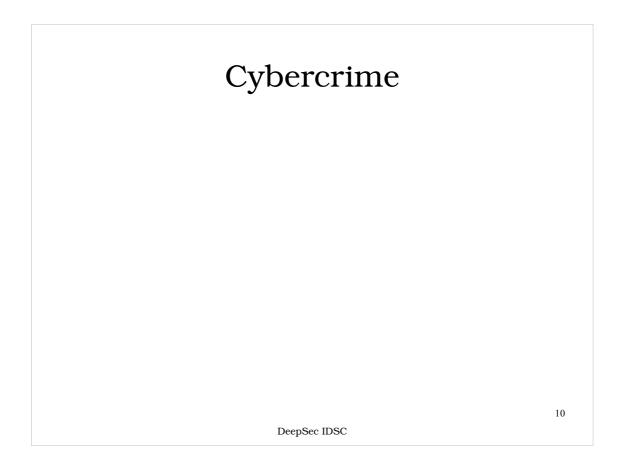
Ethical Hacking

- "White Hats"
- · Professional hacking
 - Penetration tests
 - Verification of integrity and defences
 - Responsible reporting
- Effort to improve public opinion of hacking
- No risks, no impact

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Ethical hacking refers to the use of one's hacking skills for "good" causes. Usually the term describes the use of hacking skills as a service provider. This implies adhering to strict rules and staying within the limits of the law. Ethical hackers perform tests of security systems by using the same tools and tactics attackers would use. The tests are recorded and the results, together with a risk assessment, is given to the customer.



The term cybercrime is often used as a catch-all word for anything illegal, malicious or simply not well understood. Law enforcement usually denotes illegal acts of information security with this term. In politics the word is a lot less well-defined. This is a problem in many discussions where representatives of distinct groups take part. The following chapter tries to shed some light on the meaning of cybercrime. Our interpretation is similar to the one used by law enforcement. The description from Wikipedia is a good start, too:

Computer crime can broadly be defined as criminal activity involving an information technology infrastructure, including illegal access (unauthorized access), illegal interception (by technical means of non-public transmissions of computer data to, from or within a computer system), data interference (unauthorized damaging, deletion, deterioration, alteration or suppression of computer data), systems interference (interfering with the functioning of a computer system by inputting, transmitting, damaging, deleting, deteriorating, altering or suppressing computer data), misuse of devices, forgery (ID theft), and electronic fraud.

Cybercrime?

Computer crime can broadly be defined as criminal activity involving an information technology infrastructure, including illegal access (unauthorized access), illegal interception (by technical means of non-public transmissions of computer data to, from or within a computer system), data interference (unauthorized damaging, deletion, deterioration, alteration or suppression of computer data), systems interference (interfering with the functioning of a computer system by inputting, transmitting, damaging, deleting, deteriorating, altering or suppressing computer data), misuse of devices, forgery (ID theft), and electronic fraud.

-- Wikipedia: Computer Crime

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This is simply a quote from the English Wikipedia site. It is **not** a law nor a complete definition.

Phishing & Scams

- Exploit messaging channels
- · Mimicking of original web sites
- Scams
 - Charity, bomb threat, lottery, fake offers, ...
- · Trick victims into
 - leaking information
 - signing contracts (buying things)
 - act as a messenger

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Phishing and scams usually use advantage of unsolicited bulk email (UBE) or unsolicited commercial email (UCE), also known as *spam*. Other communications channels such as fax or old-fashioned mail is also used. Users are tricked into visiting a web site and leaving personal information. This information is harvested and sold. Some multi-stage scams include contacting the user with false promises and more information designed to trick the user into doing more actions.

The famous Nigerian Scam has its origins in the early 1980s, trying to manipulate business visitors interested in shady deals in the Nigerian oil sector. The schema has expanded to other countries and countless of variations.



This is not the real PayPal.com web site.

Social Engineering

- Exploits cognitive bias
- Pretexting, baiting, (phone) phishing, ...
- Can be done by any network or by proxy
- Can circumvent any technology
- Low-tech attack, high impact

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Cognitive Bias: A cognitive bias is a person's tendency to make errors in judgment based on cognitive factors, and is a phenomenon studied in cognitive science and social psychology. Forms of cognitive bias include errors in statistical judgment, social attribution, and memory that are common to all human beings. Such biases drastically skew the reliability of anecdotal and legal evidence. These are thought to be based upon heuristics, or rules of thumb, which people employ out of habit or evolutionary necessity.

Humans are the weakest link in the chain of security measures.

Bot Herding

- Modern cowboys herd robots
 - Bots live on infected machines (zombies)
 - Bots connect by Command & Control (C&C) network
- Rent network and computing power for
 - Sending spams
 - Brute-forcing / flooding services
 - Proxying attacks
 - Logging keystrokes
- Cost per PC \cong \$1 or less
- · Cloud Computing for criminals

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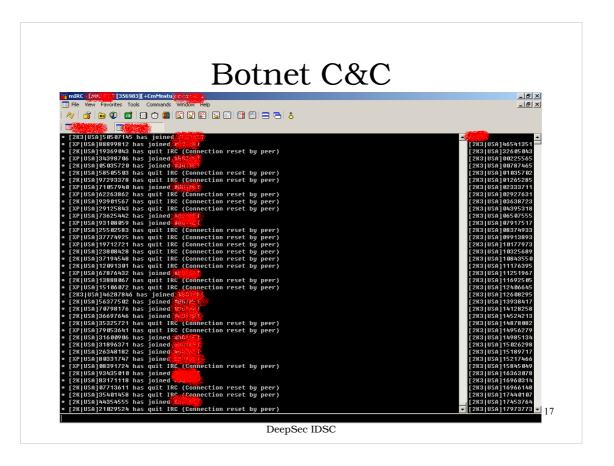
Botnets have become the ultimate tool for online crime. A robot or bot is an infected computer connected to the Internet. Cheap Internet connections and energy prices have led to "always on" computers. Compromised machines connect to a Command & Control network and receive their orders from the Botnet commanders or from customers who have rented the Botnet or parts of it.

The size of Botnets range from approximately a few thousand to several million computers. The exact sizes are not known. The penetration of infected machines goes beyond perimeter defences, thus Botnets penetrate even well-known organisations and companies (such as French Navy, Bundeswehr, UK Ministry of Defence).

Infection of clients is done by web browser vulnerabilities (drive-by downloads), worms, Trojan horses, viruses or other malicious software.



The screen shot shows a small Botnet at work. 5000 clients flood a target with UDP packets.



The screen shot shows a Botnet C&C channel. Infected machines connect to an IRC server. The commands are give on the C&C channel or individually to single bots or groups. Some Botnets have a sophisticated C&C software that can issue commands with a few mouse clicks. These tools can even be used for reconnaissance and passive attacks such as logging keystrokes or intercepting login credentials.

Sophisticated Botnets

- Modern Botnets
 - use encrypted channels for C&C
 - can be upgraded with payloads
 - automatically collect logins, passwords, ...
 - use hard-to-detect software agents
- Tool of Cyber Warfare and Organised Crime

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The Conficker Botnet is a good example of a modern Botnet. It uses code that features automatically download of payloads, self-defence, encryption, digital certificates and automatic patches. Additionally Conficker disables certain Microsoft Windows services such as Automatic Updates, Background Intelligent Transfer Service (BITS), Windows Defender and Windows Error Reporting. The Conficker Botnet is the largest Botnet ever detected, and security researchers still have open questions about its purpose and the creators.

Online Markets

- Stolen goods / services are traded on markets
 - Credit cards, logins for bank accounts
 - Identities, digital copies of passports
 - Access to Botnets
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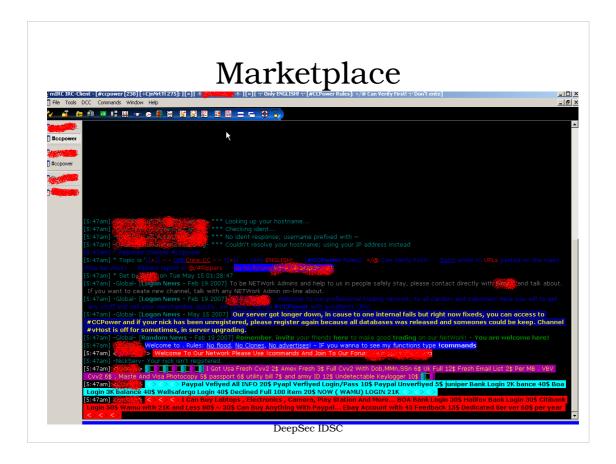
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This is the most interesting aspect of cybercrime – the economical side. Wherever there's demand, markets will grow. By offering stolen digital goods new organised crime syndicates have come into existence. One notable group was ShadowCrew:

ShadowCrew was an international crime message board that offered a haven for carders or "hackers" to trade, buy, and sell anything from stolen personal information, to hacked credit card numbers and false identification. Shadowcrew emerged from another underground site, counterfeitlibrary.com in early 2002 and would be followed up by carderplanet.com, a primarily Russian site.

ShadowCrew was attacked by the US Secret Service, the FBI and several police departments from around the world. 28 members of ShadowCrew were raided and arrested after monitoring their activities for over a year (Operation Firewall). According to an article in the ISSA Journal (issue October 2005) the law enforcement staff found 1.7 million stolen credit card numbers and account information for 18 million emails accounts.



This screen shot shows a market on an IRC server. Market services use their own networks and some have their own security measures in place. The purchasers buy with Western Union money transfers or electronic currency (often using stolen credit cards). The electronic currency is usually *e-Gold*, which is backed by gold bullion. E-Gold can be laundered into cash, typically with 10% commission. (Source: ISSA Journal, October 2005)

Pricing - Examples

- UK bank account details £5
- 50 credit card numbers £20
- 1.000 infected PCs
 - Australian PCs \$100
 - PCs in the Far East/other countries \$5
- Identity sets \$2 each (\$30 per EU identity)
 - Social security number, name, address, date of birth

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Prices vary depending on the quality of the goods. Identity vary by country.

Industrial Espionage

- Information determines the future of your company
- · Highly specialised attacks
- · Well funded
 - backed by governments
 - backed by large corporations
- · Not very common, high risk, high impact

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Albeit the term industrial or corporate espionage suggests that only the commercial sector is involved, this is not the whole truth. Intelligence services protect national interests, and if commercial success is in the interest of the nation, then these departments are players, too. Countering attacks on this level is very hard, because few organisations can muster the resources to do so.

Industrial-Espionage.cn

"...In the months leading up to the 2007 operation, cyberspies did extensive reconnaissance, identifying which employee computer accounts they wanted to hijack and which files they wanted to steal. They obtained credentials for dozens of employee accounts, which they accessed nearly 150 times....The hackers copied and transferred files to seven servers hosting the company's email system, which were capable of processing large amounts of data quickly. Once they moved the data to the email servers, the intruders renamed the stolen files to blend in with the other files on the system and compressed and encrypted the files for export." -- China Expands Cyberspying in U.S., Report Says, Wall Street Journal

"...The attackers used at least eight US-based computers, some at universities, as drop boxes before sending it overseas. The company's security team managed to detect the theft while it was in progress, but not before significant amounts of data left the company network...."

-- China fingered in cyberattack on mystery high tech co., The Register®

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These two news items were published very recently.

Industrial-Espionage.gov

Why, then, have we spied on you? The answer is quite apparent from the Campbell report – in the discussion of the only two cases in which European companies have allegedly been targets of American secret intelligence collection. Of Thomson-CSF, the report says: "The company was alleged to have bribed members of the Brazilian government selection panel." Of Airbus, it says that we found that "Airbus agents were offering bribes to a Saudi official." These facts are inevitably left out of European press reports.

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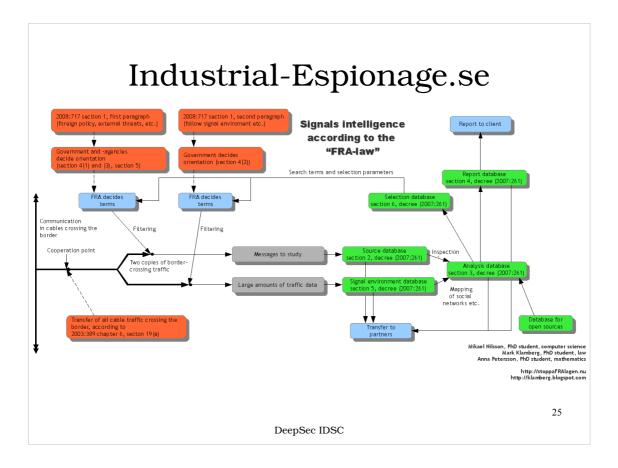
-- R. James Woolsey, a Washington lawyer and a former Director of Central Intelligence., The Wall Street Journal, March 17, 2000.

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This text is an excerpt from an article published in the Wall Street Journal. Mr. Woolsey was as former Director of Central Intelligence and head of the Central Intelligence Agency (February 5, 1993 - January 10, 1995). His article is a riposte on the Echelon discussion in Europe. He defends spying on European businesses as an act of self-defence against bribery and the invasion of "inferior" European technology.

The article clearly illustrates the connection between government intelligence agencies and the commercial sector.



The diagram describes how the Swedish Swedish Försvarets Radioanstalt (FRA, also called National Defence Radio Establishment) collects and processes information. The FRA is a civilian establishment subordinate to the Ministry of Defence. In 2008 the parliament of Sweden passed a law that authorises the state to warrantlessly wiretap all telephone and Internet traffic that crosses Sweden's borders. The law came into effect on January 1, 2009.

Top500 credited FRA with owning the world's 5th fastest supercomputer in their November 2007 list.[8][9] According to Jonas Strömbäck, chief of the director-general's staff, the computer is being used for "cryptography and information security." (Source Wikipedia)

Trends

- Botnets, Zombies and Trojan Horses
- Social Engineering
- Mobile devices / computing
- · Shadow economy keeps booming

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It's always very difficult to predict developments in computer security. However botnets have proven to be very versatile and useful tools for attackers. Consider the Conficker botnet and its world-wide penetration. Infecting local computers from networks is done frequently (especially web browser bugs in combination with errors in browser plug-ins/add-ons ensure this attack vector). Social engineering is part of every scam and phishing attack. This means that creating security awareness among users is a prime goal of every security effort. Few really know what consequences their actions can have.

Given the financial impact of shadow markets their continuing existence is certain. The global financial crisis is also a major motivator for turning to alternative sources of revenue and selling stolen information (such as technology or accounts that can be used for attacks).

Questions?



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The DeepSec IDSC is an annual European two-day in-depth conference on computer, network, and application security. The mission statement is to bring together the world's most renowned security professionals from academics, government, industry, and the underground hacking community. DeepSec aims to be a strictly neutral platform and a meeting point for everyone involved in security.

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